

# GENERAL HOUSING INFORMATION

## Housing for the Aglow 2020 U.S National Conference opens **April 15, 2020**

Please book your reservation by **August 25, 2020, 5:00pm ET**. After that date, room blocks will be released and rooms will be subject to hotel availability. For immediate confirmation and best availability, make your reservations via the internet.

	<p><b>INTERNET:</b> Reserve rooms electronically by going to Aglow International's attendee secure housing site: <a href="https://bit.ly/39HO91g">https://bit.ly/39HO91g</a></p> <p>Or, go to <a href="http://www.aglow.org">www.aglow.org</a> and click on "Events" and then the Housing link. If you have any difficulties obtaining the room or the dates that you require, please call Reservation Services at 1-800-242-6556 and they will assist you. In order to receive the special group/discounted rate, individuals <b>MUST</b> mention that they are with Aglow International-US National Conference.</p>
	<p><b>PHONE:</b> Call Reservation Services at <b>1-800-242-6556</b> to reserve your hotel room. In order to receive the special group/discounted rate, individuals <b>MUST</b> mention that they are with Aglow International-US National Conference.</p> <p>If you have questions related to housing and are unable to reach a Sheraton Greensboro contact please email Janae Lovern, Director of Hotel &amp; Convention Services at <a href="mailto:janaelovern@aglow.org">janaelovern@aglow.org</a>.</p> <p><b>Note:</b> Due to COVID-19 the housing phone number may have longer waits than normal.</p> <p>When making your hotel reservation, especially by phone, please have the following information ready: Name, phone number, street address, email address, valid credit card number, as well as your Marriott Bonvoy Rewards number if applicable (Sheraton is a hotel Brand by Marriott), room type, number and full names of any people staying in the room and if you need the following:</p> <ul style="list-style-type: none"><li><input type="radio"/> Handicapped Accessible Room Required</li><li><input type="radio"/> Rollaway (extra charge per night may apply)</li></ul> <p><b>NOTE:</b> Special requests are not guaranteed. Requests are honored on a first come, first served basis.</p>

### ACKNOWLEDGMENTS

Acknowledgments will be sent out automatically after each reservation booking, modification and/or cancellation. Review it carefully for accuracy. If you do not receive an acknowledgment via e-mail, please contact Visit Sheraton Greensboro Housing Services at **1-800-242-6556**.

### ROOM RATES/TAXES

To take advantage of the special **Aglow International** group rate, be sure to book your reservation by **August 25, 2020 at 5:00pm ET**. After this date, the official **Aglow International** blocks will be released and rooms will be subject to hotel availability. All rates are per room, per night and are subject to a 12.75 % sales & occupancy tax (subject to change). When making a reservation, please select which room type you need and provide any requests in the "additional requests" section of the Guest Information page. **Please be advised that requests are not guaranteed.**

### GUARANTEEING ROOMS

All reservations must be guaranteed by a credit card. Credit cards must be valid thru **9/30/2020**.

### MODIFICATIONS/CANCELLATIONS

You may modify or change a reservation up until **48 hours** prior to your arrival date. Any rooms not canceled forty-eight (48) hours prior to arrival date and left unoccupied will be charged one room night and tax, billed to card on file. All reservations must be cancelled at least 48 hours prior to arrival in order to avoid a cancellation charge. Any reservation with a declining credit or debit card will be subject to cancellation.

Individual departure dates will be confirmed upon check-in. Any adjustments to departure date should be made at that time. **Shortened lengths of stay, thereafter, will result in a one-time departure fee equal to 50% of one night room and tax and will be charged to that guest's individual account.** Early departure fee is not applicable in cases of emergency, which hotel will consider on an individual basis.

For quality accommodations, comfort, safety and best prices we strongly recommend that you to stay within Aglow's housing block at the Sheraton Greensboro at the Four Seasons Hotel. **Please do not hold rooms that you may not use.**

HOTEL: Sheraton Greensboro At Four Seasons				
Single/Double	Triple/Quad	To Convention Center	Hotel/Restaurant Offers	Parking
\$142 (per night)	\$150 (per night)	Attached	<b>Four Food Outlets:</b> Joseph's Restaurant, The Bar Down Under, Starlight Cafe and Cafe Espresso	Complimentary Self-Parking
<b>KEY AMENITIES:</b> Complimentary Airport Shuttle (available on a limited basis), fitness center, pool, free internet for all registered guests <i>All rates are subject to 12.75 % Occupancy &amp; Sales tax. Hotel remits \$10 per room per night to Aglow International to defray part of the conference expenses.</i>				